

CLOISTERS

FURNITURE GUARANTEE 10 YEARS

This is to certify that the furniture supplied for:-

CUSTOMER NAME: - _____

ADDRESS: - _____

DATE: - _____

has a 10 year guarantee subject to the terms and conditions overleaf

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271 St Albans Road, Hemel Hempstead, Herts, HP2 4RP
Cloisters Ltd Registered in England & Wales No: 04599748 VAT Number: 287347165

Cloisters Limited Guarantee Terms and Conditions

- All products and services supplied by Cloisters Limited will be guaranteed for a period of 1 year from the date of supply.
- In addition an extended guarantee of a further 9 years is available for E J Nunn furniture, excluding plastic coated products. Furniture constructed from plastic coated products have an extended guarantee of 1 year.
- The purchaser is responsible for registering the CPA guarantee upon completion of the installation.
- The purchaser is responsible for the registration of all manufacturers' guarantees and any extended warranties offered.
- Whilst we endeavour to ensure continuity in our ranges and specification, we reserve the right to amend or adjust our specification and the materials used in the manufacture of our furniture.
- Cloisters Limited cannot accept responsibility for variation in shade, texture, grain or colour matching of its wood-based furniture. Wood is a natural material and as such will encompass some shade variation. We always use materials that in our opinion are within accepted shade and colour tolerances.
- These guarantees do not cover any defect arising from wear and tear, any excess exposure to water, sunlight, misuse, abuse, neglect, or any other form of maltreatment.
- The customer must advise Cloisters Limited in writing of any obvious manufacturing fault arising from installation within ten (10) working days of completion.
- All projects must have been paid for in full.
- The guarantee specifically excludes consequential loss.
- This guarantee does not cover damage which would usually be covered by a household insurance policy.
- This guarantee is valid only when the furniture is fitted professionally and on top of the finished tiled floor, and where fabricated worktops are fitted by Cloisters Limited.
- This guarantee covers your furniture only when used and kept in normal conditions and does not cover damage arising from installations in damp environments.
- Natural oxidation & UV light discolouration is not covered by this guarantee.
- All electrical fittings supplied have a two-year guarantee.
- If, due to the liquidation, receivership, administration or winding up of the business due to bankruptcy, retirement or death of the principal, the company no longer exists, faults appearing after they cease to trade will be covered by the CPA insurance backed guarantee (IBG). Depending on the work undertaken the IBG is available for a period up to 6 years and is backed by an authorised insurer.